



## News Release

For Immediate Release

September 10, 2021

### Strain on Local Emergency Response Services

**County of Brant, ON** – Local emergency medical services including Brant-Brantford Paramedics and the Brant Community Healthcare System are experiencing a high demand for service.

“Paramedics are ready to serve the community,” said Russell King, Chief of Paramedic Services. “Please remember that we have a limited number of resources available and when all ambulances are in use, it makes it more challenging to respond to critical incidents.”

Call 911 immediately for any life-threatening medical problem including:

- Chest pain,
- Choking,
- Difficulty speaking,
- Drowning,
- Poisoning,
- Sudden intense pain,
- Severe burns,
- A suicide threat,
- Weakness or numbness on one side of your body or,
- Other serious medical problems

If you are unsure about your symptoms, call Telehealth Ontario and get free, quick medical advice anytime. Toll free: 1.866.797.000 or TTY: 1.866.797.0007.

Brant-Brantford Paramedics continue to work with the emergency sector to ensure care is available for when you need it.

“Brant Community Healthcare System (BCHS) would like you to know that it is safe to access our facilities and receive care. Please do not delay care if you need it. We’re here for you, and are taking every possible precaution to keep patients safe”, said Dr. David McNeil, President and CEO of BCHS.

The Brant Community Healthcare System remains open and prepared to care for patients and families. The Brantford General Hospital Emergency Department is open 24 hours per day, every day. The Willett Urgent Care Centre located in Paris is open weekdays 9:00 am – 9:00 pm and weekends 10:00 am – 6:00 pm. For more information on the services offered by Brant Community Healthcare System, please visit [www.bchsys.org](http://www.bchsys.org).

If you are looking for information on walk-in medical clinics in Brant, visit [www.hnhbhealthline.ca/listservicesdetailed.aspx?id=10072&region=Brant](http://www.hnhbhealthline.ca/listservicesdetailed.aspx?id=10072&region=Brant).

If you are in need of a new family doctor, please see the following listing of local family doctors and clinics currently accepting patients: [www.bchsys.org/en/patients-and-visitors/finding-a-doctor.aspx](http://www.bchsys.org/en/patients-and-visitors/finding-a-doctor.aspx).

Brant-Brantford Paramedics serve approximately 130,000 citizens in the County of Brant and City of Brantford and cover an area of 924 square kilometres. In 2020, they responded to over 23,600 calls for assistance. For more information about the Brant-Brantford Paramedic Service, please visit [www.brant.ca/Paramedics](http://www.brant.ca/Paramedics).

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