



## Public Notice

**Date: December 22, 2020**

### **Regarding: County of Brant Service Level Changes as a Result of the Province-wide Shutdown**

Please be advised as of December 26, 12:01 am, the Province of Ontario has issued a province-wide shutdown to curb the spread of COVID-19 and help protect the healthcare system.

As a result, the following County of Brant service level changes will occur:

#### **Customer Service:**

- County of Brant Customer Service Offices located in Burford and Paris will remain closed following the holiday break. As a result, offices will close on December 24, 2020 at 12:00 pm and re-open on January 25, 2021, pending the Province's re-opening announcement. Following the holiday closure on January 4, 2021, staff are available to assist. Please call 519.44BRANT (519.442.7268), 1.855.44BRANT or email [info@brant.ca](mailto:info@brant.ca). As well, a number of services are available online such as submitting a building permit, paying taxes and purchasing bulk water. Please visit [www.brant.ca/OnlineServices](http://www.brant.ca/OnlineServices) for a full list of online services.

#### **Facilities and Programs:**

- County of Brant Arenas and Community Centres will close as of December 26, 2020 and re-open January 24, 2021, pending the Province's re-opening announcement. If you have a facility booking during this closure period, please contact 519.442.1944 or email [facilitybooking@brant.ca](mailto:facilitybooking@brant.ca). Staff are working to issue credits/refunds. Please be patient.
- Exceptions include:
  - The Just 4 Moms and Kids Children's Centre operated in the Scotland Community Centre will remain open to offer child care services.
  - The Cainsville Community Centre will continue to offer Alcoholics Anonymous meetings with a 10 person limit.
- Winter camps scheduled for the week of December 28, 2020 are cancelled. Staff will connect with those who have reserved a space and issue credits/refunds. Please be patient.

- Due to online learning, After School programs will be cancelled the week of January 4, 2021.
- The Paris Museum hosted at Syl Apps Community Centre in Paris will be closed until January 25, 2021, pending the Province's reopening announcement. Please note, when the museum re-opens, an appointment is required.

#### **Libraries:**

- The County of Brant Libraries will offer curbside pickup starting December 28, 2020 until January 25, 2021. Please visit [www.brantlibrary.ca](http://www.brantlibrary.ca) for more information.

#### **Cemeteries:**

- As directed by the Province, funeral services held outside on municipal cemetery grounds will allow a maximum of 10 people including clergy.

#### **Businesses:**

- The County of Brant Economic Development team is here to assist businesses during this challenging time. For grant information, resources or to learn more about how the province-wide shut down may affect businesses, please contact [invest@brant.ca](mailto:invest@brant.ca) or visit [www.brant.ca/BrantWorksTogether](http://www.brant.ca/BrantWorksTogether).

#### **COVID-19 Comment, Question, Complaint?**

If you'd like to learn more, ask a question or lodge a complaint regarding COVID-19 restrictions, please contact the Joint Enforcement Team which includes collaboration from County of Brant Bylaw, OPP and the Brant County Health Unit. Contact [Covid-19@brant.ca](mailto:Covid-19@brant.ca) or call the COVID phone line at 519.761.8391. The COVID phone line will become active on December 26, 2020 and will be monitored daily from 8:30 am to 4:30 pm including weekends.

#### **Stay Involved:**

You are not alone. For County support services, visit [www.brant.ca/BrantCares](http://www.brant.ca/BrantCares).

Stay active. For virtual recreation activities, visit [www.brant.ca/RecAtHome](http://www.brant.ca/RecAtHome) and to register for a virtual program, visit [www.brant.ca/VirtualProgams](http://www.brant.ca/VirtualProgams).

Remember that the County of Brant trails are open. Enjoy!

## **Take Care of Your Community!**

Please do your part to keep our community healthy. As directed by the Province of Ontario:

- Trips outside of the home should only be for essential reasons such as going to work, school, groceries/pharmacy, health care, assisting vulnerable individuals or exercise and physical activity
- No indoor organized public events and social gatherings are permitted, except with members of the same household. People who live alone can gather with one household
- Work remotely, where possible

Wash your hands often, practice physical distancing and wear a mask when required.

We wish everyone a healthy and safe holiday!