

Operations - Water

Water Service Connections

Description	Taxes	2019 Amount
25 mm¹ (April 1 to October 31)	exempt	\$8,272.67
25 mm¹ (November 1 to March 31)	exempt	\$8,472.67
Larger than 25 mm¹ (April 1 to October 31)	exempt	Actual cost-Min. \$8,272.67
Larger than 25 mm¹ (November 1 to March 31)	exempt	Actual cost-Min. \$8,472.67
Curb stop in hard surface	exempt	\$1,000.00

¹ When services are requested to be installed on lots adjacent to each other by the same applicant/developer the request will be reviewed by County Staff on a case by case basis and appropriate fees and conditions will be determined at that time.

Misc. Charges

Description	Taxes	2019 Amount
Water Connection Inspection charge	exempt	\$84.72
Testing Meter-Residential	extra	\$199.22
Testing Meter-Commercial	extra	Actual cost
Water Off (Regular hours 7:00 am to 3:30 pm)	extra	\$70.60
Water On (Regular hours 7:00 am to 3:30 pm)	extra	\$70.60
After hours non-emergency water off	extra	\$237.66
After hours non-emergency water on	extra	\$237.66
After hours emergency water off (e.g. flooding)	extra	\$70.60
After hours emergency water on (e.g. flooding)	extra	\$70.60
Customer service call during regular work hours (per operator)	extra	\$56.48 per hour
Customer service call after hours (per operator/min. 3 hours)	extra	\$79.22 per hour

Description	Taxes	2019 Amount
Customer service call Sundays & Statutory Holidays (per operator/min. 3 hours)	extra	\$101.96 per hour
Flow tests (per operator/min. 3 hours)	extra	\$56.48 per hour
Frozen meter	extra	Applicable customer service rate + material cost
Security deposit for water supply (for property connected to municipal water supply)	exempt	\$150.00
Billing Letter/Access Letter	exempt	\$35.00
Registered Letter to property owner	exempt	\$45.00
Missed appointment	extra	One hour at applicable customer service rate
Customer or site not ready for work	extra	One hour at applicable customer service rate
Special meter read where installation of transmitter for Automated Meter Reading technology was refused	exempt	\$75.00 per read
Water Frontage Charge	exempt	\$321.84 per meter
Temporary Water Service	exempt	Applicable customer service call rate plus Bulk Fill Volumetric Rate
Water Meter Deposit for construction projects	exempt	\$1,000.00 per meter
Sodium hypochlorite	extra	\$44.25 per 20 litre container

Consumer Meters

Description	Taxes	2019 Amount
16 mm (5/8") meter	extra	\$181.42
19 mm (3/4") meter	extra	\$261.06
25 mm (1") meter	extra	\$358.41
40 mm (1 1/2") meter	extra	\$672.57
50 mm (2") or larger	extra	Call office for quote

Fixed Monthly Rates

Description	Taxes	2019 Amount
16 mm (5/8") meter	exempt	\$48.62
19 mm (3/4") meter	exempt	\$72.91
25 mm (1") meter	exempt	\$121.53
40 mm (1 1/2") meter	exempt	\$243.08
50 mm (2") meter	exempt	\$388.93
75 mm (3") meter	exempt	\$826.48
Larger than 75 mm (3") meter	exempt	Call office for quote
Service standby	exempt	75% of fixed monthly rate
No access for meter upgrade program	exempt	\$200.00
Refusal of installation of transmitter for Automated Meter Reading	exempt	\$75.00
Volumetric rate	exempt	\$1.35 per cu. m

Bulk Fill

Description	Taxes	2019 Amount
Volumetric rate	exempt	\$2.66 per cu. m
Fob	exempt	\$10.00