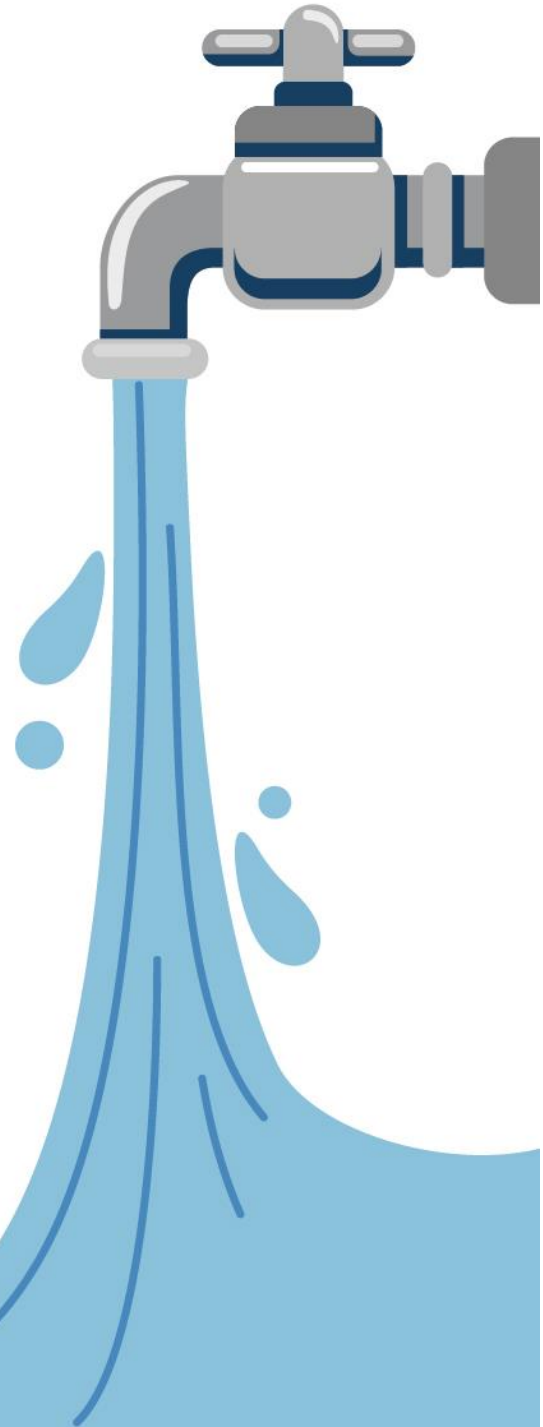




# 2023 Annual Drinking Water System Summary Report

## **Mt. Pleasant Drinking Water System**



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# 1. General Information

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The County of Brant prepares a report summarizing system operation and water quality for every municipal drinking water system annually. The reports detail the latest water quality testing results, water quantity statistics and any adverse conditions that may have occurred for the previous year, January 1 through December 31. They are available on March 31 on the County website at [www.brant.ca/en/water-services/water-services.aspx](http://www.brant.ca/en/water-services/water-services.aspx) or by contacting the County of Brant Operations Department.

All efforts have been made to ensure the information presented in this report is accurate. If you have any questions or comments concerning the report, please contact the County at the address and phone number listed below or by email at [operations@brant.ca](mailto:operations@brant.ca).

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Drinking Water System: **Mt. Pleasant Drinking Water System**  
Drinking Water System Number: **210000069**  
Reporting Period: **January 1, 2023 – December 31, 2023**

Drinking Water System Owner & Contact Information:  
Corporation of the County of Brant  
P.O. Box 160, 26 Park Avenue  
Burford, ON N0E 1A0  
Telephone: 519.442.7268  
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Email: [operations@brant.ca](mailto:operations@brant.ca)

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## 1.1 System Description

Located at 328 Ellis Ave the Mt. Pleasant Drinking Water System is a Large Municipal Water System as defined by Ontario Regulation (O.Reg.) 170/03. The Mt. Pleasant Drinking Water system is made up of 1 pressure zone, 30 kilometers of watermain, 670 residential service connections, 36 commercial service connections and serves a population of approximately 1,883 people.

The Mount Pleasant Drinking Water System consists of two drilled wells completed in the overburden equipped with a vertical turbine pump capable of pumping 26.5 L/s each. Chlorine disinfection is provided to the treatment system through a sodium hypochlorite dosing system and two single cell baffled water storage reservoirs with useable storage of 450 m<sup>3</sup> and 1,450 m<sup>3</sup> respectively. The treatment system also includes two (2) pressure filters for iron and manganese removal complete with backwash system, as well as two 12.5 L/s and two 25 L/s high lift pumps. Mt. Pleasant DWS has emergency standby power for full capacity of the station. This standby power is provided by a 350 kw diesel motor generator.

## 1.2 Major Expenses

In 2023 the Mt. Pleasant Drinking Water System had operating and maintenance expenditures of approximately \$330,000.

In addition to regular operational and maintenance expenditures, the Mt. Pleasant Drinking Water System incurred a total of \$20,000 for the following Capital expenditures. The upgrades listed below were cost shared amongst all 5 Municipal Drinking Water Systems:

- \$92,000 SCADA maintenance and upgrades
- \$108,000 Replacement of Valve Exercising Trailer

## 2. Microbiological Testing

### 2.1 E. coli, Total Coliform, Background (BKG)

Bacteriological tests for E. coli and total coliforms are required weekly from the raw and treated water at the facility and from the distribution system. Extra samples are taken after major repairs or maintenance work. Any E. coli or total coliform results above zero in treated water samples must be reported to the Ministry of Environment, Conservation and Parks (MECP) and Medical Officer of Health (MOH). Resamples and any other required actions are taken as quickly as possible.

Bacteriological tests for BKG bacteria are not regulatory but are done as a due diligence action. Background tests are an indicator of the general bacteria population in a water sample. Background bacteria should be less than 200 colonies per 1 mL. Results over 200 colonies per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water.

The results from the 2023 sampling program are shown in the table below.

Sample Location	# of Samples	Range of E.Coli Results (cfu/100ml)	Range of Total Coliform Results (cfu/100ml)	Range of BKG Results (cfu/100ml)
Raw Well #1	52	0-0	0-0	0-8
Raw Well #2	51	0-0	0-0	0-89
Treated	54	0-0	0-0	0-0
Distribution	159	0-0	0-4	0-2

In 2023 the Mt. Pleasant Drinking Water System had one reported Adverse Water Quality Incident (AWQI) from the 213 treated water samples in this reporting period. The AWQI occurred on a distribution sample and the details of this incident are outlined below in section 6.2.

## 2.2 Heterotrophic Plate Count (HPC)

HPC analyses are required from the treated and distribution water. The tests are required weekly for treated water and for 25% of the required distribution system bacteriological samples. HPC test are conducted on ALL raw, treated and distribution samples for due diligence. HPC should be less than 500 colonies per 1 mL. Results over 500 colonies per 1 mL may indicate a change in water quality but it is not considered an indicator of unsafe water.

The results from the 2023 sampling program are shown in the table below. There were no adverse test results from the 209 treated water samples in this reporting period.

Sample Location	# of Samples	Range of HPC Results (cfu/1ml)
Raw Well #1	52	0-20
Raw Well #2	51	0-70
Treated	54	0-NDOGHPC*
Distribution	159	0-170

Non-determinate Overgrowth Heterotrophic Plate Count (NDOGHPC\*) refers to an HPC result that has overgrown on the test plate and bacteria colonies cannot be read. This can occur from outside sample contamination. The next HPC sample taken from that sample point had zero HPC confirming that the overgrowth result was not indicative of the water quality.

## 3. Chemical Testing

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The Safe Drinking Water Act requires periodic testing of the water for approximately 60 different chemical parameters. The latest results for all parameters are provided in Appendix A. The sampling frequency varies for different types and sizes of water systems and chemical parameters. If the concentration of a parameter is above half of the Maximum Allowable Concentration (MAC) under the Ontario Drinking Water Quality Standards, an increased testing frequency of once every three months is required by the Regulation. Where concerns regarding a parameter exist, the MECP can also require additional sampling be undertaken.

Information on the health effects and allowable limits of components in drinking water may be found on the MECP web page through the link provided in Appendix A. Additional information on common chemical parameters specific to the Mt. Pleasant Drinking Water System is provided below.

### 3.1 Sodium

Sodium levels in drinking water are tested once every five years. The aesthetic objective is 200 mg/L meaning at levels less than this the sodium will not impair the taste of the water. When sodium levels are above 20 mg/L the MECP and MOH are notified.

The last sodium sample taken in the Mt. Pleasant Drinking Water System was in 2023 and had a result of 45 mg/L. Since sodium levels at the Mt. Pleasant Drinking Water System are above 20 mg/L, the MECP and MOH have been notified, and impacted residents receive an annual communication of this result.

### 3.2 Hardness

This is an aesthetic parameter that may affect the appearance of the water but is not related to health. Groundwater commonly has high levels of hardness and other minerals from being in contact with geological substrate. Many households have water softeners to help reduce white calcium deposits and improve the efficiency of soaps. This information is included here to help set the water softener at the level recommended by the manufacturer. Samples for hardness are collected at a minimum every 3 years from raw water.

The hardness of the wells was tested in 2023 and ranged from 300 - 340 mg/L (17.4 - 19.8 grains/gallon).

### 3.3 Additional Testing Required by MECP

No additional testing is required by the latest Municipal Drinking Water License for this system.

## 4. Operational Monitoring

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### 4.1 Chlorine Residual

Free chlorine levels of the treated water are monitored continuously at the discharge point of the Water Treatment Facility. In the distribution system, free chlorine is measured daily at various locations. As a critical control limit, free chlorine residual within the distribution system should be above 0.3 mg/L. A free chlorine level lower than 0.05 mg/L must be reported and corrective action taken. There were no reportable incidents in 2023. A summary of the chlorine residual readings is provided in the table below.

Sample Location	Number of Samples or Monitoring Frequency	Range of Results (mg/L)
Treated – Discharge Point	Continuous	0.37 – 1.18
Distribution	683	0.46 – 1.13

### 4.2 Turbidity

Turbidity of treated water is continuously monitored at the treatment facilities as a change in turbidity can indicate an operational problem. As a minimum, turbidity for each well is required to be tested monthly. Turbidity is measured in nephelometric turbidity units (NTU). Under O.Reg. 170/03 turbidity in groundwater from a secure well or a well with effective in-situ filtration is not reportable however turbidity should be < 1 NTU at the treatment plant and < 5 NTU in the distribution system. A summary of the monitoring results for 2023 is provided in the table below.

Sample Location	Number of Samples	Range of Results (NTU)
Well #1 - Raw Manual	12	0.06 – 0.14
Well #2 - Raw Manual	12	0.07 – 0.29

## 5. Water Quantity

Continuous monitoring of flow rates from supply wells into the treatment system and from the Water Treatment Facility into the distribution system is required by O.Reg. 170/03.

The Municipal Drinking Water License and Permit to Take Water (PTTW) issued by the MECP regulate the amount of water that can be treated and taken over a given time period. A summary of the 2023 flows are provided in the table below and presented graphically in Appendix B.

<b>Municipal Drinking Water Licence (m<sup>3</sup>/day)</b>	<b>2023 Max Daily Flow (m<sup>3</sup>/day)</b>	<b>2023 Average Daily Flow (m<sup>3</sup>/day)</b>	<b>2023 Average Monthly Flow (m<sup>3</sup>/month)</b>	<b>2023 Total Yearly Flow (m<sup>3</sup>/year)</b>
2,290	1,958	841	25,632	307,586

The Municipal Drinking Water License (MDWL) Rated Capacity and Permit To Take Water (PTTW) Supply Capacity for the Mt. Pleasant Drinking Water System is 2,290 m<sup>3</sup>/day. The maximum daily flow in 2023 was 1,958 m<sup>3</sup>/day, which represents 86% of the MDWL Rated Capacity. The monthly average of 25,632 m<sup>3</sup>/day is 37% of the MDWL Rated Capacity. Although the Mt. Pleasant Drinking Water System has available treatment and supply capacity to support future growth in this community, the maximum daily flows to support the users, including substantial demand at the Bulk Fill Station, is limiting the ability for growth in this community. This is primarily an issue through the months of May through August as seen below in Appendix B. The County has implemented a tiered rate structure as well as a Water Conservation Program in an effort to alleviate the water consumption pressures. There are 309 residential properties in the Tutela Heights neighbourhood that are planned to come off the Mt. Pleasant Drinking Water System (through the 2017 boundary agreement with the City of Brantford). The City is planning capital infrastructure improvements and this transition of users is planned to be complete by the end of 2025. It is anticipated that this transfer of service will free up water for future growth in this community.

## 6. Non-Compliance Findings and Adverse Results

This section documents any known incidents of non-compliance or adverse results and the associated correction actions taken to resolve the issue. Non-compliance issues are typically identified by either the Operating Authority or the MECP Drinking Water Inspectors. The issues and associated required actions are documented by the Inspectors in the system's Annual Inspection Report. All non-compliance issues are investigated, corrective actions taken and documented using the County's Drinking Water Quality Management System (DWQMS) procedures.

### 6.1 Non-Compliance Findings

An MECP drinking water system inspection was conducted on October 6, 2023. There were no Non-Compliance findings from the inspection and the County received a Final Inspection Rating from the MECP of 100%.



## 6.2 Adverse Results

Any adverse results from bacteriological, chemical samples or observations of operational conditions that indicate adverse water quality are reported as required and corrective actions are taken.

On July 27<sup>th</sup>, 2023, the County received notice of an AWQI in the distribution system. The reported results from the sample location were 4 CFU of Total Coliform. O. Reg. 170/03 and County procedures were followed immediately, the County notified the Brant County Health Unit and the MECP Spills Action Center. Chlorination was increased at the Water Treatment Plant, and the area was thoroughly flushed. A resample from the AWQI location, as well as the closest upstream and downstream sample points were taken on July 27<sup>th</sup>, 2023. All three sample results were reported to have 0 CFU of Total Coliform.

# Appendix A: Summary of Chemical Results

## Understanding Chemical Test Results

The following tables summarize the laboratory results of the chemical testing the County is required to complete. Parameters are required to be tested at frequencies as noted below. Explanations on the health impacts of these parameters can be found in the MECP document PSIB 4449e01 titled "Technical Support Document for Ontario Drinking Water Standards, Objectives and Guidelines" available at [https://cvc.ca/wp-content/uploads/2011/03/std01\\_079707.pdf](https://cvc.ca/wp-content/uploads/2011/03/std01_079707.pdf).

Results are shown as concentrations with units of either milligrams per litre (mg/L) or micrograms per litre (µg/L). 1 mg/L is equal to 1000 µg/L. The Maximum Acceptable Concentration (MAC) is the highest amount of a parameter that is acceptable in Municipal drinking water and can be found in the MECP Drinking Water Standards. The aesthetic objective (A/O) is established for parameters that may impair the taste, odour or colour of water or which may interfere with good quality control practices. For parameters that the Technical Support Document for Ontario Drinking Water Standards, Objectives and Guidelines have not established either a MAC or an A/O, a "-" will indicate this. A result of "ND" stands for "Not Detected" and means that the concentration of the chemical is lower than level that the laboratory equipment is capable of measuring.

**Table 1 – Nitrite and Nitrate**

Nitrate and nitrite samples are required every 3 months from the treatment system in normal operation.

Parameter	Sample Date (mm/dd/yy)	Result (mg/L)	MAC (mg/L)	Exceedance
Nitrite (as N)	02/07/23	ND	1.0	No
	05/03/23	ND	1.0	No
	08/09/23	ND	1.0	No
	11/14/23	ND	1.0	No
Nitrate (as N)	02/07/23	0.31	10.0	No
	05/03/23	0.77	10.0	No
	08/09/23	0.91	10.0	No
	11/14/23	0.93	10.0	No

**Table 2 – Trihalomethane and Haloacetic Acids**

Trihalomethane (THM) and total Haloacetic Acids (HAA) are by-products of the disinfection process. The samples are required every 3 months from the distribution system.

Parameter	Sample Location	Sample Date (mm/dd/yy)	Result (mg/L)	MAC (mg/L)	Exceedance
THM	CKPC Rd Sample STN	02/07/23	8.67	100	No
	Burch Sample STN	05/03/23	5.57	100	No
	HYD 1-078	08/09/23	45.5	100	No
	Woodside Sample STN	11/02/23	18.17	100	No
HAA	CKPC Rd Sample STN	02/07/23	ND	80	No
	Burch Sample STN	05/03/23	ND	80	No
	HYD 1-078	08/09/23	23	80	No
	Woodside Sample STN	11/02/23	ND	80	No

### Table 3 – Sodium and Fluoride

Testing of fluoride and sodium is required every 5 years from the treatment system.

Parameter	Sample Date (mm/dd/yy)	Result (mg/L)	MAC (mg/L)	A/O (mg/L)	Exceedance
Fluoride	01/05/23	0.12	1.5	-	No
Sodium	01/05/23	45	20	200	Yes

\*Sodium levels between 20 – 200 mg/L must be reported every 5 years.

\*\*Natural levels of fluoride between 1.5 – 2.4 mg/L must be reported every 5 years.

### Table 4 – Alkalinity, pH and Lead

The following Table summarizes the most recent results for the Lead Testing Program, having been conducted in 2023. Lead samples are taken every 3 years from the distribution system. Levels of alkalinity and pH are monitored twice per year in the distribution system to ensure water quality is consistent and does not facilitate leaching of lead into the water.

Parameter	Number of Samples	Result Range (Min – Max)	MAC	A/O (mg/L)	Operational Target	Exceedance
Distribution Alkalinity (mg/L)	4	240-260	-	-	30-500	-
Distribution pH	4	7.92-8.09	-	6.5-8.5	-	-
Distribution Lead (ug/L)	4	ND-0.0023	10	-	-	No

### Table 5 – Schedule 23 Inorganic Parameters

The following Table summarizes the most recent test results for Schedule 23. Testing is required every 3 years for the secure, non-GUDI wells in the Mt. Pleasant Drinking Water System.

Parameter	Sample Date (mm/dd/yy)	Result	Unit of Measure	MAC	A/O	Exceedance
Antimony	01/05/23	ND	mg/L	0.006	-	No
Arsenic	01/05/23	ND	mg/L	0.01	-	No
Barium	01/05/23	0.045	mg/L	1.0	-	No
Boron	01/05/23	0.016	mg/L	5.0	-	No
Cadmium	01/05/23	ND	mg/L	0.005	-	No
Chromium	01/05/23	ND	mg/L	0.05	-	No
Mercury	01/05/23	ND	mg/L	0.001	-	No
Selenium	01/05/23	ND	mg/L	0.05	-	No
Uranium	01/05/23	0.0010	mg/L	0.02	-	No

**Table 5 – Schedule 24 Organic Parameters**

The following Table summarizes the Organic parameters in Schedule 24 sampled during this reporting period or the most recent sample results. Testing is required every 3 years for the secure, non-GUDI wells in the Mt. Pleasant Drinking Water System.

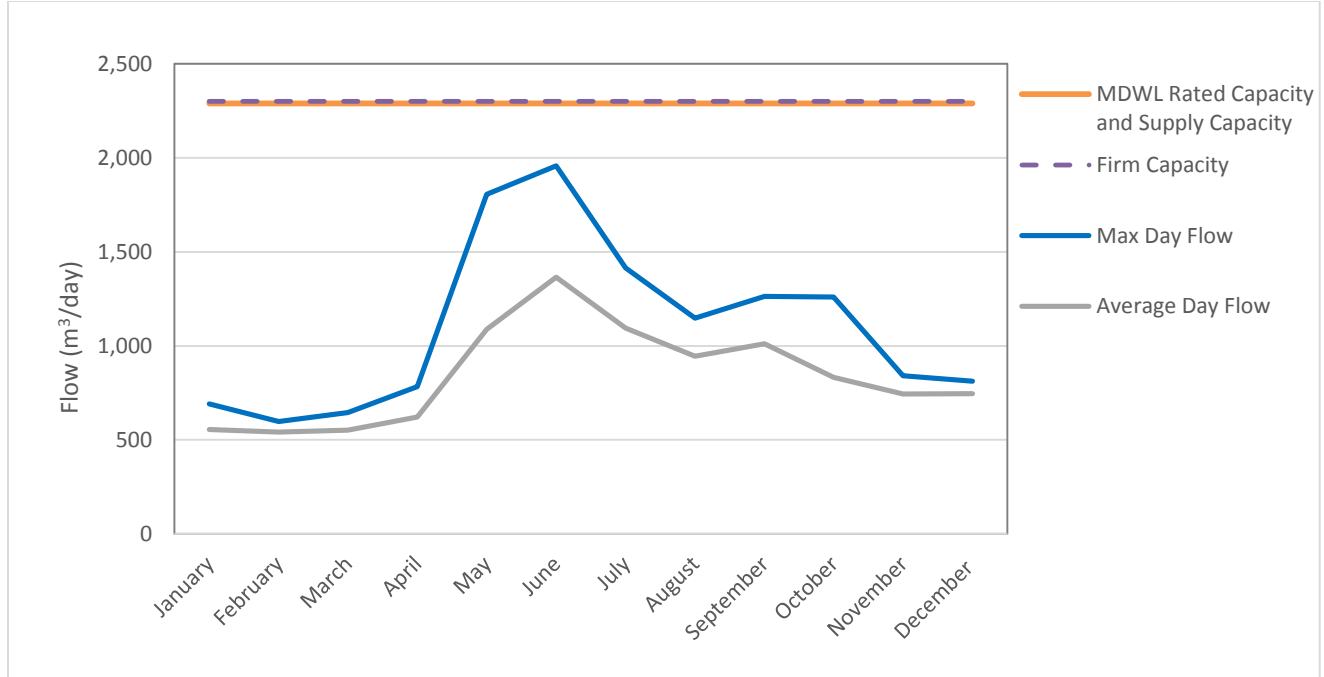
Parameter	Sample Date (mm/dd/yy)	Result Value	Unit of Measure	MAC	A/O	Exceedance
1,1-Dichloroethylene	01/05/23	ND	ug/L	14	-	No
1,2-Dichlorobenzene	01/05/23	ND	ug/L	200	-	No
1,2-Dichloroethane	01/05/23	ND	ug/L	5	-	No
1,4-Dichlorobenzene	01/05/23	ND	ug/L	5	-	No
2,3,4,6-Tetrachlorophenol	01/05/23	ND	ug/L	100	-	No
2,4,6-Trichlorophenol	01/05/23	ND	ug/L	5	-	No
2,4-Dichlorophenoxy acetic acid (2,4-D)	01/05/23	ND	ug/L	100	-	No
2-4 Dichlorophenol	01/05/23	ND	ug/L	900	-	No
Alachlor	01/05/23	ND	ug/L	5	-	No
Aroclor 1016	01/05/23	ND	ug/L	-	-	-
Aroclor 1221	01/05/23	ND	ug/L	-	-	-
Aroclor 1232	01/05/23	ND	ug/L	-	-	-
Aroclor 1242	01/05/23	ND	ug/L	-	-	-
Aroclor 1248	01/05/23	ND	ug/L	-	-	-
Aroclor 1254	01/05/23	ND	ug/L	-	-	-
Aroclor 1260	01/05/23	ND	ug/L	-	-	-
Atrazine	01/05/23	ND	ug/L	-	-	-
Atrazine + N-dealkylated metabolites (Atrazine+Desethyl-atrazine)	01/05/23	ND	ug/L	5	-	No
Benzene	01/05/23	ND	ug/L	1	-	No
Benzo(a)pyrene	01/05/23	ND	ug/L	0.01	-	No
Bromoxynil	01/05/23	ND	ug/L	5	-	No
Carbaryl	01/05/23	ND	ug/L	90	-	No

Parameter	Sample Date (mm/dd/yy)	Result Value	Unit of Measure	MAC	A/O	Exceedance
Carbofuran	01/05/23	ND	ug/L	90	-	No
Carbon Tetrachloride	01/05/23	ND	ug/L	2	-	No
Chlorobenzene	01/05/23	ND	ug/L	80	-	No
Chlorpyrifos	01/05/23	ND	ug/L	90	-	No
Desethyl-atrazine	01/05/23	ND	ug/L	-	-	No
Diazinon	01/05/23	ND	ug/L	20	-	No
Dicamba	01/05/23	ND	ug/L	120	-	No
Diclofop-methyl	01/05/23	ND	ug/L	9	-	No
Dimethoate	01/05/23	ND	ug/L	20	-	No
Diquat	01/05/23	ND	ug/L	70	-	No
Diuron	01/05/23	ND	ug/L	150	-	No
Ethylbenzene	01/05/23	ND	ug/L	140	2.4	No
Glyphosate	01/05/23	ND	ug/L	280	-	No
Guthion	01/05/23	ND	ug/L	20	-	No
Malathion	01/05/23	ND	ug/L	190	-	No
MCPA	01/05/23	ND	ug/L	100	-	No
Methylene Chloride	01/05/23	ND	ug/L	50	-	No
Metolachlor	01/05/23	ND	ug/L	50	-	No
Metribuzin	01/05/23	ND	ug/L	80	-	No
Paraquat	01/05/23	ND	ug/L	10	-	No
Pentachlorophenol	01/05/23	ND	ug/L	60	-	No
Phorate	01/05/23	ND	ug/L	2	-	No
Picloram	01/05/23	ND	ug/L	190	-	No
Total PCB	01/05/23	ND	ug/L	3	-	No
Prometryne	01/05/23	ND	ug/L	1	-	No
Simazine	01/05/23	ND	ug/L	10	-	No
Terbufos	01/05/23	ND	ug/L	1	-	No
Tetrachloroethylene	01/05/23	ND	ug/L	10	-	No

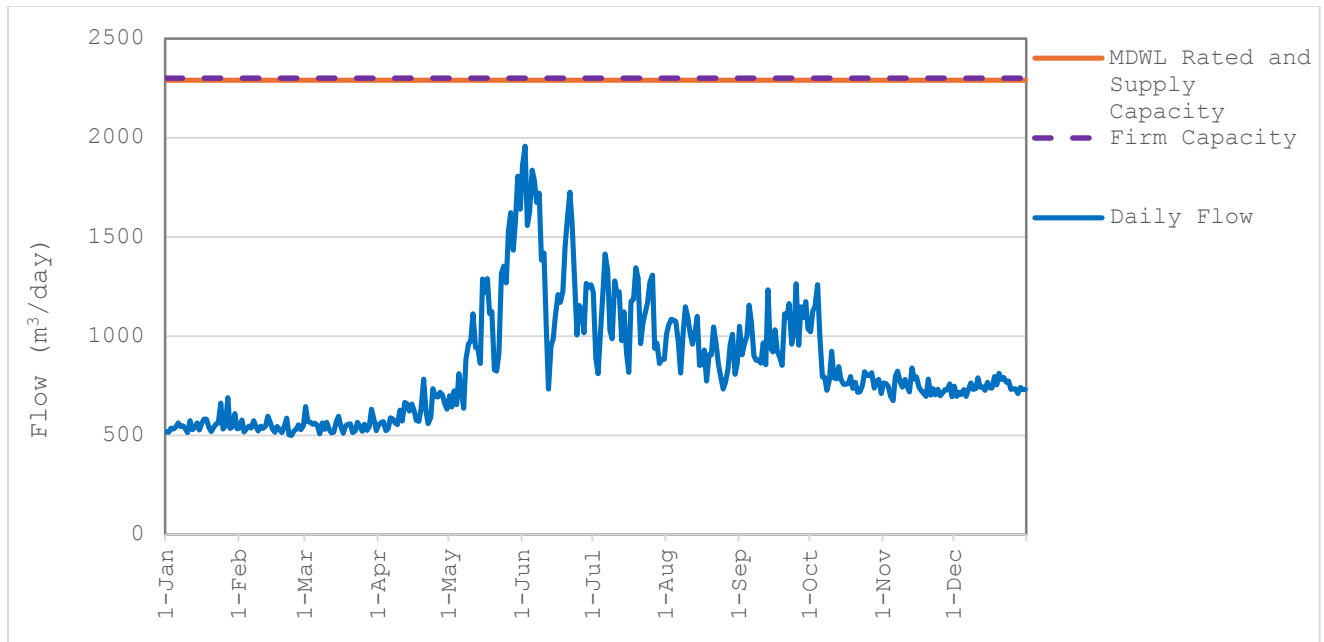
Parameter	Sample Date (mm/dd/yy)	Result Value	Unit of Measure	MAC	A/O	Exceedance
Toluene	01/05/23	ND	ug/L	60	24	No
Triallate	01/05/23	ND	ug/L	230	-	No
Trichloroethylene	01/05/23	ND	ug/L	5	-	No
Trifluralin	01/05/23	ND	ug/L	45	-	No
Vinyl Chloride	01/05/23	ND	ug/L	1	-	No
o-Xylene	01/05/23	ND	ug/L	-	-	-
p+m-Xylene	01/05/23	ND	ug/L	-	-	-

# Appendix B: Water Quantity Summary

**Figure 1 - 2023 Average vs Maximum Daily Flow Rates**



**Figure 2 – 2023 Daily Flow Rates**



**Figure 3 - 2023 Total Production by Well (m<sup>3</sup>)**

